How to Find and View your Video

Requirements

- Videos can be viewed on Windows, Mac OS, IOS (iPad and iPhone) and Android devices.
- You must be connected to the internet and headphones or speakers.
- If you get a message when you begin that your browser is not supported, we recommend you continue and try that browser as we have found that playback of video does work in most browsers. If you have a problem, then please try a different browser. Contact TIME@drexel.edu for technical support if you have a problem.

Log In

- All users (whether Drexel or non-Drexel) go to: http://simcenter.drexelmed.edu/SimIQ
  Use your Drexel UserID (eg: abc12) and your DrexelOne password to login. Other non-Drexel users who are instructed to access SimIQ should have received a username and password to use.

After you have successfully logged in you will see your SimIQ dashboard. Check the upper right corner to make sure you are seeing your name, UserID and possibly your photo.

Look under “My Items” (outlined in RED below) to see any videos from the past 30 days which you have been given permission to view. Click on the video you wish to view. If you need to find a video older than 30 days ago, click the word VIDEO (see red arrow below). A menu will appear, click the “Search” tab and choose the criteria to search for your video.
After finding the video you want to view, click on it. The video should now appear and after buffering for a few seconds it should start to play. If it does not play, click the PLAY button.

**NOTE:** You may be prompted to allow or to install a player plug-in. You must allow this to enable playback.

1. Use the navigation controls to pause, play, scroll, adjust the volume or make the video full screen. (see #1 in picture)

2. Use the camera buttons to view the encounter from a different camera angle (see #2 in picture)

**NOTE:** When switching cameras, be patient. The video will need to load to the correct point in time before it starts to play. The image may take a few seconds to fully load and will clear up after a few seconds.

If you have a problem finding your video or your video is not appearing, please contact the program coordinator, CEAC SP Lab or SIM Center to check your access permission to the video.

For any technical problems, please contact Technology in Medical Education. Bringing your laptop to our office in Suite 201 of the K Wing is the best option so we can diagnose your problem and give you immediate support. You may also email a specific description of your problem to our ticket system at time@drexel.edu. You will be contacted shortly.