Microsoft Windows

Internet Explorer 11 Browser Options for Best Results

To find the version of Windows Internet Explorer:

1. Click the Help menu and then click About Internet Explorer.

The Enterprise web site must be added as a trusted site in Internet Explorer. To add the Enterprise web site as a Trusted Site in Internet Explorer, complete the following steps:

1. From the Tools menu in Internet Explorer, click Internet Options. The Internet Options screen appears.
2. Click the Security tab, click Trusted sites as shown above, and then click the Sites button. The Trusted Sites screen appears.

3. In the Add this website to the zone field, type the Enterprise web site address, click Add and then click Close. Trusted Sites appears at the bottom of the screen when using the Enterprise web site.

For Drexel University College of Medicine you should add:
http://drexelsim.drexelmed.edu
Compatibility View

If you are using Internet Explorer 11, for best results click the Compatibility View option found under the Tools menu in Internet Explorer.
Firefox 28.0 (or higher) Browser Options for Best Results
(Playback only, EMS 3GP hardware required for Live)

For best results, the Enterprise web site must be added to the exception list in Firefox. To add the Enterprise web site as an Exception in Firefox, complete the following steps:

1. From the Tools menu in Firefox, click Options. The Options screen appears.
2. Click the **Security** tab and then click the **Exceptions** button. The **Allowed Sites – Add-ons Installation** screen appears.
3. In the **Address of web site** field, type the Enterprise web site address and then click **Allow**.

For Drexel University College of Medicine you should add:
http://drexelsim.drexelmed.edu
Google Chrome 33.0 (or higher) for Windows Browser Options for Best Results
(Playback only, EMS 3GP hardware required for Live)

To set up your Internet options for Google Chrome, complete the following steps:

1. Click on the **Settings** icon on the upper right corner of the screen as shown above and then click **Options**. The Options screen appears.
2. Click **Under the Hood** and then click the **Content Settings** button. The **Content Settings** screen appears.
3. In the **Cookies** settings, click the **Manage Exceptions** button. The **Cookies and Site Data Exceptions** screen appears.
4. In the **Hostname Pattern** field, type the Enterprise web site address and then select **Allow**.
Enable Active X Controls for Viewing Video

*Note:* Valid for all Windows browsers.

1. From the **Tools** menu in Internet Explorer, click **Internet Options**. The Internet Options screen appears.

2. Click the **Security** tab and then click the **Custom Level** button. The **Security Settings** screen appears. The settings displayed on the following page are recommended for video viewing: