Apple Mac

Mac OS X Operating Systems for Best Results

To find the version of Mac OS X:

1. Click the apple icon in the left-hand corner of the screen and then select About this Mac. Verify that you have version 10.7 (Lion) or 10.8 (Mountain Lion) for best results.
Firefox 28.0 (or higher) Browser Options for Best Results

*Note:* Firefox is the recommended Internet Browser for Mac OS.

To add the Enterprise web site as an *Exception* in Firefox, complete the following steps:

1. From the **Tools** menu in Firefox, click **Options**. The Options screen appears.
2. Click the **Security** tab and then click the **Exceptions** button. The **Allowed Sites – Add-ons Installation** screen appears.

3. In the **Address of web site** field, type the Enterprise web site address and then click **Allow**.
Flip Player Plugin (now available for purchase)

You can view recorded video (WMV format) if you have installed the latest Flip Player plugin, which allows you to play, import, convert and export Windows Media video and audio files on a Mac.

To install the Flip Player plugin, click the following link:

http://www.telestream.net/flip4mac/overview.htm

To view live on a Mac, VLC is required.

To download VLC Media Player for Mac OS 10.7 and above, click the following link:

http://www.videolan.org/vlc/index.html
Verify Flip4Mac Plugin

To verify the version of the Flip4Mac WMV software:

1. Click the apple icon in the left-hand corner of the screen and then select **System Preferences**.

2. Click the **Flip4Mac WMV** icon.

3. Click **About**.
4. Verify that you have Flip4Mac WMV version 2.4.0.11 or above.
Update Flip4Mac Plugin

To update the version of the Flip4Mac WMV software automatically:

1. Click the apple icon in the left-hand corner of the screen and then select System Preferences.

2. Click the icon.

3. Click the Update tab.

4. Click Check Now to update the version of the Flip4Mac WMV software automatically.